

AUDIT DETAILS

Audit ID	MSAU-CWG-BUS-0201
Audit type	Stage 2 initial certification audit
Client	Oksana Textile Group Sp. z o.o.
Site visited	Manufacturing facility, Łódź, Poland (single site)
Standard	ISO 9001:2015
Scope	Manufacture and finishing of industrial technical textiles for filtration and protective applications
Audit dates	Scheduled 5 September 2026; conducted on site 11 September 2026
Audit team	James Mercer, Lead Auditor

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MAJOR NONCONFORMITIES

1

MINOR NONCONFORMITY

1

OBSERVATION

Audit team recommendation: consider Oksana Textile Group Sp. z o.o. for initial certification to ISO 9001:2015, subject to independent certification decision (cl. 9.5.4).

EXECUTIVE SUMMARY

This report presents the findings of the ISO 9001:2015 Stage 2 initial certification audit conducted at Oksana Textile Group Sp. z o.o. on 11 September 2026. The audit was carried out at a single site by Lead Auditor James Mercer and covered the organisation's quality management system (QMS) as applied to the manufacture and finishing of industrial technical textiles for filtration and protective applications.

Overall, the QMS was found to be implemented and functioning in a manner broadly consistent with the requirements of ISO 9001:2015. One minor nonconformity was raised against clause 7.2, relating to incomplete training records for a revised Line 3 inspection procedure. No major nonconformities or critical findings were identified. One observation was recorded under clause 9.1.3, noting an opportunity to formalise the trending of customer satisfaction data across management review periods. The organisation demonstrated a willingness to engage constructively with all findings raised during the audit.

OBJECTIVES, SCOPE & CRITERIA

The objective of this Stage 2 audit was to evaluate the implementation, effectiveness and conformity of Oksana Textile Group Sp. z o.o.'s quality management system against the requirements of ISO 9001:2015, with a view to forming a recommendation regarding initial certification.

Certification scope: Manufacture and finishing of industrial technical textiles for filtration and protective applications.

Audit criteria: ISO 9001:2015.

The audit was conducted at one site. No remote audit techniques were employed.

AUDIT TEAM & METHODOLOGY

The audit was conducted by James Mercer, Lead Auditor. It was performed through a combination of interviews with personnel at relevant levels of the organisation, review of documented information and records, and observation of processes and activities at the site. Findings were gathered against the requirements of ISO 9001:2015 and evaluated for conformity. Photographs and client documents supporting the findings are reproduced in Appendix A.

POSITIVE FINDINGS

The audit team observed a number of areas in which the QMS was found to be well established and effectively implemented. Management demonstrated a clear understanding of the organisation's quality policy and strategic context, and quality objectives appeared to be communicated across relevant functions. Process documentation was generally well maintained and accessible to staff. The organisation showed evidence of systematic planning and control of its manufacturing and finishing processes relevant to the certified scope. Personnel interviewed demonstrated familiarity with their respective procedures and responsibilities. Customer satisfaction data is actively collected and brought to management review, reflecting a genuine commitment to monitoring customer-related performance. Overall, the QMS showed a sound foundation consistent with the intent of ISO 9001:2015. Examples are shown in Figures A3 and A4.

MINOR NONCONFORMITIES

NC-CWG-BUS-0201 **MINOR** Clause 7.2 Competence · finding ID F-CWG-BUS-0201-01 · see Figures A1, A2

Description. Training records for the revised Line 3 inspection procedure (QP-3-014 rev. C, released four months prior to the audit) were found to be incomplete. Of eleven operators assigned to Line 3, four had no signed acknowledgement of the revised procedure on file, and two records on file carried no trainer signature. Clause 7.2 of ISO 9001:2015 requires the organisation to retain appropriate documented information as evidence of competence.

Root cause identified by the organisation. The procedure revision was released during a period of shift-pattern change. The training matrix was updated centrally; however, sign-off sheets were distributed physically on the line rather than through the document control system, and completion was never formally reconciled against the matrix.

Correction and corrective action proposed. All eleven Line 3 operators are to be re-briefed on QP-3-014 rev. C with sign-off captured through the document control system; the two records lacking a trainer signature are to be re-issued. As a systemic corrective action, procedure-revision releases are to be incorporated into the document control release checklist so that training sign-off is reconciled against the training matrix before a revision is recorded as released.

Status at time of report. Closed.

MAJOR NONCONFORMITIES

No major nonconformities were identified during this audit.

OBSERVATIONS

One observation was recorded during this audit. Observations do not constitute nonconformities and require no corrective action; they are offered for the organisation's consideration as opportunities for improvement.

NC-CWG-BUS-0201-02 **OBSERVATION** Clause 9.1.3 Analysis and evaluation · finding ID F-CWG-BUS-0201-02

Customer satisfaction data is collected and brought to management review; the requirement to determine, collect and analyse appropriate data is being met. However, trend analysis across successive review periods is currently conducted informally and does not produce a documented output. Formalising the trend analysis as a documented record would strengthen the evidence trail and provide a clearer basis for evaluating the direction and magnitude of changes in customer satisfaction over time. This is recorded as an observation for the organisation's consideration and does not represent a nonconformity.

CONCLUSIONS & RECOMMENDATION

On the basis of the evidence gathered during this Stage 2 audit, the audit team's recommendation is that Oksana Textile Group Sp. z o.o. be considered for initial certification to ISO 9001:2015 within the scope of: Manufacture and finishing of industrial technical textiles for filtration and protective applications.

This recommendation is based on the finding that the organisation's quality management system is implemented and operating in a manner that is broadly conformant with the requirements of ISO 9001:2015. The single minor nonconformity raised has been addressed with a credible correction and corrective action plan. No major nonconformities were identified.

Important note. This recommendation is that of the audit team only. The certification decision itself is made independently by a person or panel who was not part of the audit team, in accordance with the impartiality requirements of ISO/IEC 17021-1 (clause 9.5.4). The certification decision is not determined by this report or by the audit team, and this output does not constitute, and must not be treated as, a certification decision. This report is subject to human review and approval before issue.

FINDINGS BY CLAUSE

Clause	Reference	Finding ID	Type	Severity
7.2	NC-CWG-BUS-0201	F-CWG-BUS-0201-01	Nonconformity	Minor
9.1.3	NC-CWG-BUS-0201-02	F-CWG-BUS-0201-02	Observation	Observation

REPORT APPROVAL

Drafted by	James Mercer, Lead Auditor · 5 October 2026
Approved by	Calderwood administrator · 5 October 2026 · electronic signature (21 CFR Part 11)
Appendices	A — Evidence photographs and documents · B — QC review record

AI transparency notice. This document contains content drafted with AI assistance. It was reviewed and released by an authorised user prior to issuance (EU AI Act Art. 50).

Appendix A — Evidence photographs and documents

Client: Oksana Textile Group Sp. z o.o. In a live report, photographs are records of what the audit team observed on site, linked to a finding or positive observation, with capture time, location and photographer stored in the audit file. In this sample report, Figures A1, A3 and A4 are illustrative stock photographs, not audit evidence.



Figure A1 Context · NC-CWG-BUS-0201

Winding hall, Line 3: operator at the winding frame during the walk-through. Context for the minor nonconformity on training records (cl. 7.2).

Illustrative stock photograph · live reports show photographer, capture time and location

Oksana Textile Group Sp. z o.o. (fictional demo company)					
Line 3 Operator Acknowledgement Log: QP-3-014					
Rev. C					
Acknowledgement of the revised procedure (released 2 June 2026). Eleven operators work Line 3. Status at the Stage 2 audit.					
Operator	Role	Training date	Operator signed	Trainer signed	
A. Kowalczyk	Operator	8 Jun 2026	Yes	Yes	
M. Nowak	Operator	9 Jun 2026	Yes	Yes	
K. Mazur	Operator	15 Jun 2026	Yes	Yes	
T. Lewandowski	Operator	15 Jun 2026	Yes	Yes	
E. Dabrowska	Operator	18 Jun 2026	Yes	Yes	
R. Wojcik	Operator	16 Jun 2026	Yes	No	
D. Kaminski	Operator	16 Jun 2026	Yes	No	
P. Zielinski	Operator	none on file	No	-	
J. Wisniewski	Operator (nights)	none on file	No	-	
L. Pawlak	Operator (nights)	none on file	No	-	
S. Grabowski	Operator (nights)	none on file	No	-	

Figure A2 Evidence · NC-CWG-BUS-0201

Client document extract: Operator Acknowledgement Log, QP-3-014 Rev. C. Four of eleven operators have no acknowledgement on file; two records carry no trainer signature.

Client document uploaded to the audit file · reviewed 5 Oct 2026 · Line 3



Figure A3 Positive observation

Yarn cones staged at the creel, separated by colour and type. Segregation of material is maintained at the winding frame.

Illustrative stock photograph · live reports show photographer, capture time and location



Figure A4 Positive observation

Fabric roll stands at the finishing line, with an identification card at each stand. Product identification and traceability evident.

Illustrative stock photograph · live reports show photographer, capture time and location

Appendix B — QC review record

Run ID QCR-ECKC-8SCL

Checked 5 Oct 2026, 18:44 UTC

Run by Calderwood administrator

Overall: WARNING

The narrative is substantive, internally coherent, and accurately reflects the structured data in most respects. Three issues require human reviewer attention before approval: (1) the minor nonconformity reference number used in the narrative ('NC-CWG-BUS-0201') does not match the structured finding ID ('F-CWG-BUS-0201-01'), creating a traceability gap; (2) the minor nonconformity is marked 'Status: Closed' in the narrative, but the structured data contains no closure/verification field — the reviewer must confirm this status is authorised and documented; (3) the observation reference ('NC-CWG-BUS-0201-02') uses an 'NC-' prefix despite explicitly not being a nonconformity, which is potentially misleading and inconsistent with the finding ID scheme. No critical omissions, no severity count mismatches, and no missing findings were detected.

Category	Status	Finding
Factual accuracy — finding reference numbers	WARNING	Reference identifiers in the narrative do not match the structured finding IDs.
Factual accuracy — closure status of minor nonconformity	WARNING	The narrative states the minor nonconformity is 'Closed at time of report', but no closure data exists in the structured findings.
Internal consistency — observation reference prefix	WARNING	The observation is referenced with an 'NC-' prefix despite the narrative explicitly stating it is not a nonconformity.

Narrative SHA-256 at time of QC: dc255c94c9bd343481148ab374b5015c64d92204ea71d686ba52206a33efc4cf

This QC review was performed with AI assistance (EU AI Act Art. 50). Internal quality control record — advisory only; it does not block approval. The reviewer's disposition of each item is recorded in the audit file.